

Ocean Exclusive Access

Reserved Ticketing Process and Rules 2025/26

Reservation Benefits

- **Priority Access:** Get Ocean tickets 24 hours before the general sale by reserving tickets for your club or society. Successful reservation provides you with a unique access code to purchase tickets from Monday at 11am each week.
- **Cash for your Club:** Using your unique codes your club or society will receive a £2.50 kickback every time one of your members buys a ticket using your reservation code. Last year Clubs and Societies were paid £64,956 in ticket commissions!
- **Exclusive Pricing:** Club & Society reserved tickets are just £5.50, whilst general sale tickets are priced at £6.50. Use your club codes to ensure your members benefit from a cheaper ticket price.
- **Free Social Sec Tickets:** Sell 80% of your reserved ticket allocation, and as the social sec for your club/society, you will receive a free ticket for that week's event. Tickets can be collected from the SU every Wednesday at The Social www.trentevents.co.uk/the-social-city
- **Guaranteed Final Ocean:** If you're an active social sec and you reserve tickets for more than 80% of the year, you may be eligible for a ticket to the coveted final ocean of the year!

*Ocean ticket general sale goes live at 11am Tuesdays – however tickets are **VERY** limited, with usually only 100 tickets left available once the club and society reservation sales have completed.*

Eligibility

Eligible clubs or societies must:

- Have been an active sports team or society for a minimum of 6 months.
- Have a minimum of 15 paid members, for a batch of 10 tickets.
- Have a minimum of 30 paid members, for a batch of 20 tickets.

- Meet at least once per term and complete an Annual General Meeting (AGM)

How to Apply

To reserve tickets, you need to apply to join the group "Ocean Ticket Books" on the SU website. Head to this link and click "join group":

<https://www.trentstudents.org/groups/ocean-ticket-books>

Once you have joined the group, you then need to email boxoffice@su.ntu.ac.uk with the following information -

Name:

N number:

Name of Club:

Preferred e-mail contact address:

This email is your application, however you **MUST** click "join group" for the team to approve your membership. If you are eligible, your membership request will be approved, and you will receive an email to confirm you have been accepted into the Ocean Tickets reservation group. If you are not eligible, you will be notified why by return email.

How to reserve tickets

When accepted to the group you will receive a code via email that acts as your 'password'. You will be sent this code once, at the start of the year, or shortly after your application has been approved. Keep this password safe, and do not share it!

You will need your password to reserve your club or society tickets each week on the Ocean Page of the Trent Events website -

www.trentevents.co.uk/ocean

Tickets are available for reservation every Friday from 11:00am.

You can choose how many tickets to reserve, based on your allocation. Tickets can be reserved in batches of 10 or 20. The maximum number of tickets you can reserve is 20 per social sec - your club or society may be eligible to reserve more than 20, however those clubs will need more than 1 social sec/committee member to reserve on behalf of the club.

Tickets are reserved on a first come first served basis, as there are more members of the group than tickets available. **Being able to reserve these tickets is a privilege, and simply being a member of the group doesn't guarantee tickets.** Please note that you are only allowed to reserve either 10 or 20 tickets.

Click on the 'Reserve Tickets' button under the Club Reservation section and enter your password in the promocode box to 'unlock' your tickets.



If you have been successful at reserving tickets for your club on any given week, you will be sent a **pre-sale code** to be distributed to your members for them to purchase tickets before general sale and at the exclusive ticket price. The **pre-sale code** will be sent to you via email before 11am on the following Monday (often they will be sent over the weekend). This code is unique, and will change each week that you reserve tickets.

As an approved committee member, you will distribute the **pre-sale code** each week to your society/sportsclub – how you do this is up to your discretion.

Ticket Allocation

By default, your club or society will be allocated the same number of tickets as has been allocated in the previous academic year. If your club or society is new, you will be allocated tickets based on the number of paid members you have – please refer to the eligibility section above.

If your club has more than 90 paid members, you can apply for an extra ticket allocation of 20 more tickets, totaling a maximum ticket allocation for your club or society of 40 tickets.

Once your club or society has more than 150 paid members, you can apply again for a further batch of 20 tickets, for a total allocation of up to 60 tickets. Please note that 60 tickets is the maximum allocation for any club or

society.

You can apply for more tickets by emailing boxoffice@su.ntu.ac.uk. We will then double check your number of paid members and get back to you as soon as possible. Please note that whilst we aim to deal with all applications swiftly, this process can take up to 7 working days.

Discretions

- As a social sec you will need to sell 80% of your ticket book, which is 8 for a book of 10, or 16 for a book of 20. If you fail to meet these criteria, you will not be eligible for a free social sec ticket that week.
- Selling tickets for more than face value: You are expected to give out codes to your society to use. If you are found to be involved in selling these codes then you, and possibly your society, will be banned from Ocean.
- Bad behavior: any evidence of bad behavior will result in an unspecified ban from reserving Ocean tickets. Bad behavior is taken extremely seriously and could result in a ban for the rest of the year.

There may be other circumstances in which we decide to remove your right to reserve Ocean tickets, and we reserve the right to do so at any time.

If you are banned more than 3 times throughout the year for any reason, your club will face a book reduction. If your club only has 1 ticket book allocation, then your club allocation will be reduced to 0 and removed from the Ocean ticket book group.

Initiations are banned by NTU, and this is now written into the student code of conduct. Anyone who is found to have taken part in any initiation process will be banned from reserving Ocean tickets, may be banned from Ocean and may have their details passed onto the relevant departments at NTU.

Please email the team at boxoffice@su.ntu.ac.uk or message the social sec chat.

