

# Ocean Ticket Book Process and Rules

## 2024/25

### What is the “Ocean Ticket Books” group?

The Ocean ticket book group is a group created via trentstudents.org for eligible sports and society committee members to sign up so they can reserve online pre-sale Ocean tickets for their members.

### Is my sports team / society eligible to reserve Ocean tickets?

To reserve Ocean tickets, you need to meet the following criteria:

- Have been an active sports team or society for a minimum of 6 months
- Have a minimum of 15 paid members, for a book of 10
- Have a minimum of 30 paid members, for a book of 20
- Be active – you must meet at least once per term and complete an Annual General Meeting (AGM).

### How do I become approved to reserve Ocean tickets?

To reserve tickets, you need to apply to join the group “Ocean Ticket Books” mentioned above. Head to this link and click “join group”: <https://www.trentstudents.org/groups/ocean-ticket-books>

You will then need to email [boxoffice@su.ntu.ac.uk](mailto:boxoffice@su.ntu.ac.uk) with the following information;

Name:

N number:

Name of Club:

Preferred e-mail contact address:

This email is your application, however you **MUST** click “join group” in order for the team to approve your membership. If you are eligible, your membership request will be approved. If you are not eligible, you will be notified why by return email.

### I am now a confirmed member of the “Ocean Ticket Books” group. What is the process to reserve tickets?

Upon your acceptance to the group you will receive a code – this is your ‘password’ – with which you’ll be able to reserve your tickets via the Ocean Page on the Trent Events website (<https://trentevents.co.uk/ocean>). Click on the buy ticket button under the Club Reservation event and enter your password in the promocode box to ‘unlock’ your tickets.

Tickets are available for reservation every Friday from 11:00am. There are allocations of 20 or allocations of 10 tickets available for reservation, and you must choose how many tickets you reserve based on how many tickets you think you will sell.

Tickets are reserved on a first come first served basis, as there are more members of the group than tickets available. **Being able to reserve these tickets is a privilege, and simply being a member of the group doesn’t guarantee tickets.** Please note that you are only allowed to reserve either 10 or 20 tickets.

Once you have reserved your tickets you will be sent a pre-sale code for your club. This code will be sent to you via email before 11am on the following Monday, at the latest (often they will be sent over the weekend).

As an approved committee member, you will distribute this code to your society/sports club – how you do this is up to your discretion.

On Monday at 11am pre-sale will go live for Ocean Tickets. Using this code, members of your societies/sports club will have 24 hours priority access to book a ticket before the general sale on Tuesday 11am.

[I was unsuccessful in reserving a ticket book, is there any other way I can get tickets for my club?](#)

Yes – if there are any unused codes, they will be reallocated and added to the general sale Tuesday 11am.

[How much are tickets and when is payment taken?](#)

Tickets are £5.50 and payment is taken individually after a member has used a code for pre-sale.

[What are the benefits of reserving tickets?](#)

There are a few benefits for selling tickets;

- Pre-sale tickets for your club! Of course, the main perk is guaranteeing tickets for your members.
- Raise money for your club! For each ticket you sell, a percentage is given to your club.
- Free entry! If you meet the expected sales percentage, you will get free entry to that evening's Ocean, collect this from 6pm at the Loft entrance.
- Last Ocean: Ticket reservations are not available for the very the last Ocean of the year in June, however committee members for teams and societies who have reserved tickets throughout the year will be eligible for reserved tickets for this event. Please note you need to have sold at least 100 tickets between October and May. More information about how to access reserved tickets will be circulated in May.

[I've got a lot of paid members in my club, can I increase the allocation of tickets books?](#)

Yes. If your club has more than 90 paid members, you can apply for an extra ticket book by emailing [boxoffice@su.ntu.ac.uk](mailto:boxoffice@su.ntu.ac.uk). We will then double check your number of paid members and get back to you as soon as possible. **Please note that whilst we aim to deal with all applications swiftly, this process can take up to 7 working days.**

You can apply for a 3<sup>rd</sup> book if your club has more than 150 paid members, with 3 ticket books being the maximum allocation.

If you don't quite meet the thresholds set above, but feel you should be able to increase your allocation, you can speak to your relevant VP (Rosie for societies and Jodie for Sports) to apply for an increase.

## Can I be banned from reserving Ocean tickets?

Yes. There are a few things that can get you banned from reserving Ocean tickets;

- **Not selling enough tickets:** You will be expected to sell 80% of your ticket book, which is 8 for a book of 10, or 16 for a book of 20. If you fail to meet this percentage, you will be banned from reserving Ocean tickets for the following week.
- **Selling tickets for more than face value:** You are expected to give out codes to your society to use. If you are found to be involved in selling these codes you, and possibly your society, will be banned.
- **Bad behavior:** any evidence of bad behavior will result in an unspecified ban from reserving Ocean tickets. Bad behavior is taken extremely seriously and could result in a ban for the rest of the year.

There may be other circumstances in which we decide to remove your right to reserve Ocean tickets, and we reserve the right to do so at any time.

Furthermore, if you are banned more than 3 times throughout the year for any reason, your club will face a book reduction. If your club only has 1 ticket book allocation, then your club allocation will be reduced to 0 and removed from the Ocean ticket book group.

Initiations are banned by NTU, and this is now written into the student code of conduct. Anyone who is found to have taken part in any initiation process will be banned from reserving Ocean tickets, may be banned from Ocean and may have their details passed onto the relevant departments at NTU.

I've got a question that isn't answered here, who should I contact?

Please email the team at [boxoffice@su.ntu.ac.uk](mailto:boxoffice@su.ntu.ac.uk) or message the social sec chat.